

# 6 Must-Have Features to Improve Your Back Office Experience

Life in the back office of your fleet can feel frustrating and may be filled with inefficiencies when it comes to the tools you have to work with. But it doesn't need to be that way. Getting your team the right features in your software can save you countless hours daily, improve morale, and directly impact your bottom line. Check out this simple list to learn which critical features most back-office managers rely on to run their fleets.

01

## Simple UDT Management

Tired of spending hundreds—or even thousands—of hours managing unassigned drive time? Look for a UDT management tool that streamlines and recommends the best event matches to speed up the process and help resolve UDT, which can help save your fleet time and boost productivity by eliminating tedious and time-consuming tasks.

02

## Easily Viewable HOS Data

Look for back-office safety and ELD monitoring tools that help you comprehensively find, view, and manage your fleets' HOS data in one place. This way, you can stop searching for your duty status data by individual drivers, gain instant insights and take actions that will improve your bottom line.

03

## One-Stop Shop for Driver & Truck Information

Don't be stuck in the dark. Knowing precisely where all your assets are at any given time, via a map or a dashboard, you can eliminate the time spent searching for all the information you seek and make important decisions from one location. Look for a tool that provides everything you need in a single pane of glass.

04

## Drag and Drop Form Building

Ditch the difficult world of code-based form-building and enter one where anyone can create new forms in minutes with little to no training. Simple drag-and-drop form creation should be a standard tool for your back-office teams.

05

## Operational Efficiency Insights

Are you constantly data-rich but insights-poor? Give your teams the analytics tools they need to identify trends, patterns, and areas for improvement in your fleet's performance, such as asset and fuel usage, idle time, speed monitoring, and overall operational efficiency.

06

## Safety & Compliance Visibility

A safe fleet is a successful fleet. Look for the right suite of safety and compliance tools that give you a clear view of your drivers' behavior patterns through dashboards, alerts, and reports. You need options that help you monitor your fleet's critical events, ELD violations, and underperforming drivers all in one place.